



Innovation and Empowerment Champion

Main Purpose

Quo Vadis Trust provides social housing, care & support for people in Southeast London and Croydon, living with mental health needs.

We provide a supportive living environment for adults who are at risk. We work in partnership with our people living in our schemes to support recovery, increase independence, maximise potential and promote the best possible quality of life. Further information can be found here:

<https://qvt.org.uk/client-volunteering-vacancies/>

Main purpose of the role:

Working as an **Innovation and Empowerment** Champion can be a very rewarding experience.

Innovation and Empowerment Champions can be part of the interview panel, review service delivery by revising policies and procedures, and deliver workshops and training to volunteers and clients.

Innovation and Empowerment Champion Role:

- Review policies, procedures, and service delivery, share ideas, and provide positive, constructive feedback as part of a Policy Review committee.
- Interview candidates in partnership with the QVT recruitment team and housing managers.
- Use the QVT questionnaire form and score system and give positive and constructive feedback to the candidates.
- Provide training to volunteers and people living in schemes.

This role would suit someone who:

- Has a keen interest in improving QVT services and procedures.
- Has strong communication and interpersonal skills, is friendly, assertive, and welcoming
- Has good organisational and multitasking abilities
- Can work as a part of the interview panel team, is able to provide constructive feedback within the interview panel and consult with others to make joint decisions
- Can provide training and support to volunteers and clients, if supported to do so.
- Can maintain professional boundaries and work within the remit of the Innovation and Empowerment Champion role
- Is empathetic and appropriately responsive to the diverse backgrounds and experiences of clients
- Has IT and admin skills or is eager to learn them.

QVT offers volunteers:

- Volunteers will receive the necessary training to develop the right skills and knowledge. Including confidentiality, safeguarding, and interviewing techniques, leading meetings and note-taking,
- A supportive, learning environment and the opportunity to gain valuable experience working in partnership with other QVT clients and managers.
- QVT travel expenses; volunteers receive a Lewisham Contributor Card.

To express an interest:

Send an email to Volunteers@qvt.org.uk

The position is subject to a DBS check

