

ROLE DESCRIPTION

Role Title	Client Development Volunteer
Responsible to	Client Development Manager
Hours	Variable
Location	Lewisham / SE25
Remuneration	Reasonable travel expenses

Organisational Context

Quo Vadis Trust (QVT) is an award-winning Mental Health Charity (charity reg number 1116196) providing supported housing in South East London.

UK Housing Awards have recognised QVT as ‘Highly Commended’ for their ‘Outstanding Approach to Equality & Diversity Award’. In 2023, QVT was certified as a ‘Great Place To Work’ and was shortlisted in the ‘Housing with Care Awards’ in the Tenant Co-production Category.

Role Purpose

Volunteers and sessional workers support our core staffing team to offer a holistic programme of service delivery. Together, we can maximise our clients’ recovery to move into independence and meaningfully contribute to their communities.

Duties & Responsibilities

- Supporting our clients in a Client Development Programme to achieve goals in their lives
- Supporting client recovery through engagement, motivation and empowerment; cultivating client self-esteem and confidence
- Supporting clients in maintaining and building positive relationships and social networks
- Supporting to improve well-being and managing mental health and physical health
- Co-facilitating small groups and facilitating one-to-one workshops, e.g. organising and co-facilitating social, recreational and occupational activities, e.g. coffee sessions, art sessions, gardening, ETE, etc.
- Developing clients’ skills and ambitions; facilitating projects and activities researched and designed by clients; supporting clients in developing their hobbies and talents.

Other details

- The position is subject to positive references and DBS check
- QVT reimburses travel and meal expenses; volunteers receive a Lewisham Contributor Card
- If you are interested, please send your CV or any enquiries to: Volunteers@qvt.org.uk

PERSON SPECIFICATION

- Versatile and friendly approach in communication
- Trustworthy, non-judgmental, empathic and passionate about helping other people
- Interested in working with those living with mental health needs
- Able to work in a team

BENEFITS OF WORKING WITH QVT

- Receive Induction Training, Recovery Star & Motivation and Empowerment Training
- Gain experience working directly with individuals with complex mental health needs
- Develop an array of skills concerning communication, client engagement, and recovery
- Opportunity to apply your existing practical or theoretical knowledge
- Good experience for those pursuing a career in housing, social care, social work, psychology or mental health work.

Our commitment to diversity: We are committed to tackling systemic inequalities by being proactive in creating opportunities for people from under-represented groups. With this in mind we welcome applications from all ethnic backgrounds, religions, gender identifications and sexual orientations, and from anyone who considers themselves to have a disability.